



**FEDERAL GOVERNMENT OF SOMALIA**

**MINISTRY OF FINANCE**

**TOR Consultancy Services for Environmental and Social Safeguards  
Capacity Building & Awareness for the Federal Member States (FMSs)  
of the DRIVE Project**

**OCTOBER 2024**

## 1. BACKGROUND

The Federal Government of Somalia has received financial assistance from the World Bank (WB) to implement the De-Risking, Inclusion and Value Enhancement of Pastoral Economies (DRIVE) Project. The DRIVE project is part of the Horn of African Initiative through Investment Project Financing of the World Bank. It is a regional project and covers Ethiopia, Djibouti, Kenya and Somalia. The project intends to de-risk the pastoralists in the Horn of Africa by:

- (i) protecting them against drought with enhanced financial access and risk transfer; and
- (ii) linking them better to markets through trade facilitation and the mobilization of private capital in the livestock value chains.

The project has devised two vital components to achieve the above development goals:

### **Component 1: De-risking and Finance**

Component 1 is to protect pastoral groups against drought shocks by providing a package of financial services including drought insurance, payment, savings and possibly contingent credit. It will be implemented by an entity (Insurance Company: ZEP-Re) with experience in insurance and financial services.

### **Component 2: Livestock Value Chains and Trade Facilitation (LVC)**

Component 2 aims to better connect pastoralists to the livestock market, attract private investment into the livestock value chains and facilitate the regional livestock trade. It will target pastoral groups that are sufficiently structured around productive activities and have the potential to move to commercialization.

Under Component 2, three types of interventions are relevant: quality infrastructure; trade infrastructure and facilitation; seed capital to attract private investment into the livestock value chains. Component 2 will be implemented by national entities to customize their activities to the issues that are most pressing in the country.

Bank-supported projects are required to facilitate mechanisms that address concerns and grievances that arise in connection with a project. One of the key objectives of WB ESS 10 (Stakeholder Engagement and Information Disclosure) is to provide project-affected parties with accessible and inclusive means to raise issues and grievances and allow the implementing entities to respond and manage such grievances.

PIU under the Ministry of Finance (MoF) has already established a Grievance Redress Mechanism (GRM) procedure to enable project-affected parties to communicate and to respond their grievances regarding Component 1 and 2 of the DRIVE Project.

PIU has undertaken activities that strengthen the capacity and enhance the awareness of GRM within the Federal implementing partners on ways of implementing equitable and inclusive approaches. Such activities have included training all Federal actors to increase their knowledge, skills and capacities with respect to GRM implementation management.

In addition, to disseminate important GRM management information including Capacity Building/Awareness to all the DRIVE project stakeholders of the Federal Member States (FMS) in the most effective and efficient way possible, the DRIVE PIU will engage a consultancy firm to provide technical assistance to undertake these activities.

## **2. Objective of the Consultancy Firm for DRIVE GRM Services**

The consultant firm will provide an E&S overview of the DRIVE project and GRM management capacity building/awareness training for the Federal Member States (FMS). The consultant firm will:

- The consultant is required to develop project Capacity Building and training materials
- Provide the management and resolution of complaints and grievances for the DRIVE project to the FMS potential financial institutions (PFIs), pastoralist communities with local, and national stakeholders' representatives, local leaders, religious leaders, CSOs, women, VGs and youths in target locations to bring accessible, predictable, equitable, transparent response to grievances.
- The consultant is required to form the GRC of each Federal Member State.
- Provide a suitable Grievance Redress Mechanism (GRM) capacity building/awareness training for the project that can be applied to meet the World Bank's environmental and social framework requirements.
- Introduce and explain the details of the procedures that communities and individuals, who believe they are adversely affected by the Project or a specific subproject, can use to submit their complaints.
- The Consultant will deliver the trainings as per agreed training and capacity building plan along a schedule to be agreed upon with PIU and WB.
- Develop training materials to train the stakeholders of the project on how to handle the cases of grievance that are related to the environmental and social impacts of the project using the PIU established GRM procedures.

Conduct capacity building and awareness workshop for the FMSs project stakeholders on the following:

- Environmental and Social screening checklist and categorization of the project
- World Bank ESS policies and Guidelines
- GRM registration forms, resolution/escalation forms and grievances data base log forms
- Time line for GRM resolution and GRM resolution flow chart
- Develop and provide training of GBV/SEA/SH risk assessment and GBV prevention and response action plan
- Provide training on Monitoring, Evaluation and Reporting of GRM project activities and GRM procedures including raising and receiving, evaluating and addressing project related complaints from affected communities at the level of the project.

## **3. Assignment Location:**

The assignment will be undertaken in the following FMSs:

- Galmudug State
- Hirshabelle State
- South West State
- Jubaland State
- Puntland State

#### **4. Deliverables:**

The consultant shall deliver the following within the indicated timelines:

- Develop a detailed GRM workplan in the inception report for the FMSs
- Inception report with a work plan in 10 days after the award of the contract. Training agenda and the work plan provided in the inception report to be approved by the PIU and the World Bank.
- Simple, visually engaging (Information, Education and Communication) (IEC) materials including posters, flyers, and brochures.
- All presentation and support training materials to be shared in soft and hard copies for distribution to participants on the first day of the capacity building and training workshop.
- Develop a detailed trainer guide and write a structured and concise training report.

#### **5. Firm and Key Experts Profile**

The consulting firm and key experts should possess the following qualifications and experience:

Firm Qualifications:

- Minimum of 5 years of experience in conducting environmental and social safeguards assessments, trainings, and capacity building, preferably in Somalia or similar contexts
- Demonstrated experience in implementing World Bank environmental and social framework requirements on development projects
- Proven track record in delivering training and awareness programs on environmental and social safeguards to diverse stakeholders including government officials, financial institutions, and community groups
- Experience working on livestock value chain or rural development projects is required

Key Expert Qualifications:

##### **A. Team Leader / Environmental and Social Safeguards Specialist**

- Masters in environmental science, social science, or related field

- Minimum 10 years of experience in environmental and social impact assessment and management
- Extensive knowledge of World Bank environmental and social standards and frameworks
- Strong skills in developing and delivering training programs
- Experience leading multi-disciplinary teams
- Excellent communication and report writing skills in English, knowledge of Somali language is an advantage

### **B. Gender/GBV Specialist**

- Master's degree in gender studies, social sciences, or related field
- Minimum 8 years of experience in gender mainstreaming, GBV prevention and response, and social inclusion
- Demonstrated experience in integrating gender and GBV considerations into development projects
- Knowledge of international best practices in gender equality and GBV prevention
- Experience in developing gender-sensitive training materials and conducting gender awareness workshops
- Familiarity with World Bank guidelines on addressing GBV in investment project financing

### **C. Training and Capacity Building Expert**

- Degree in adult education, instructional design or related field
- At least 8 years of experience designing and delivering training programs
- Expertise in participatory and adult learning methodologies
- Experience developing training materials on technical topics for diverse audiences

### **6. Reference Framework:**

The reference framework will be as follows:

- DRIVE Environmental and Social Management Framework (ESMF);
- National environmental, social, occupational health and safety laws, standard and guidelines;
- World Bank Environmental and Social Standards (WB ESS 1-10) policies and corresponding Guidance Notes;
- World Bank Group's General Environmental and Health and Safety Guidelines and applicable sector-specific Guidelines, as applicable;
- ILO Core Labor Conventions; and

PIU will share other available documentation with the consultant such as:

- DE-RISKING, INCLUSION AND VALUE ENHANCEMENT OF PASTORAL ECONOMIES IN THE HORN OF AFRICA PROJECT; ENVIRONMENTAL AND SOCIAL MANAGEMENT FRAMEWORK (ESMF) and;
- MINISTRY OF FINANCE:  
De-Risking, Inclusion, and Value Enhancement of Pastoral Economies in the Horn of Africa (DRIVE) (P176517); GRM Report

#### **7. Supervision and Coordination:**

- The E&S specialists at the PIU will act as focal points for this consultancy assignment.
- The output will be reviewed and approved by the PIU, and the World Bank.
- The consultant is expected to be available to undertake continuous dialogue as necessary with the PIU, and any other technical advisors to the process.

#### **8. Duration of the Consultancy**

- The duration of this consultancy is 2 months.

#### **9. Outline of the Assignment**

The assignment report for the DRIVE GRM capacity building/awareness training program should contain the section listed below:

- 1) Introduction and project description.
- 2) Understanding of the Assignment.
- 3) Reference Framework.
- 4) Approach and Methodology.
- 5) Project Team and Experience.
- 6) Costing and Project Schedule.

#### **10. Payment Schedule**

Payments will be made as per the schedule below:

- 10% upon delivery of the inception report;
- 20%; upon submission of stakeholder engagement report;
- 20% upon submission of the GRM capacity building/awareness training materials; and
- 50% after completion of the GRM capacity building/awareness training program.