

World Vision United Kingdom with the SomReP

Project: Somalia Crisis Recovery Project (SCRIP)

Component name: Provision of early recovery support to the flood-affected communities in
Hirshabelle State

Project ID: P173315

Simplified Environmental and Social Management Plan (ESMP) for Health activities in Hawo
Tako Health Center in Balcad district, Bulo-Sheikh Health Center in Jowhar, and Tawakal
Health Center in Jalalaqsi district of Hirshabelle State.

Date: 29th January 2023 [revised on 22 April 2023]

WVUK and SomRep, through the SCRP, is implementing Basic Health Services activities. The objective is to improve access to basic health services. The proposed Health Facility sites have been screened for potential environment and social risks and impacts, as per the Environmental and Social Management Frameworks (ESMF) and have been categorized as **Category C (moderate)** for the three health centres in Jowhar, Jalalaqsi, and Balcad. The classification for the risk rating is in the ESMF. All basic health activities will comply with this Environmental and Social Management Plan (ESMP) and the Environmental and Social Management Framework (ESMF)¹.

This ESMP is within the provided budget for all the planned activities, and DRC/ZAMZAM Foundation will implement all risk mitigation measures as necessary. The ESMP lists mitigation measures for all identified social and environmental risks and impacts. DRC/ZAMZAM Foundation and the implementing partners will be accountable for complying with the ESMP's provisions during the execution of the works.

Institutional Arrangements

The proposed basic health activities will be implemented by DRC in Balcad and Jowhar, and through DRC's partnership with ZAMZAM Foundation in Jalalaqsi under the management of WVUK who the SCRP PIU has directly contracted. DRC/ZAMZAM Foundation will closely work with the health supervisors present at the health facilities. In addition, DRC/ZAMZAM will ensure coordination with the organisations supporting HFs, namely Qatar Red Crescent Society (QRCS) in Balcad, and International Medical Corps (IMC) in Jowhar. Furthermore, DRC/ZAMZAM Foundation will keep close coordination with the health officer from the district administrations in the respective districts and the Hirshabelle State Level Ministry of Health officials. To support programming quality, DRC/ZAMZAM will conduct periodic interviews with health facility staff and/or beneficiaries where appropriate in order to obtain feedback on provided support. This will be included in narrative reporting on a quarterly basis. Overall, the SCRP PIU's E&S Unit with the DRC/ZAMZAM Foundation will monitor and supervise the implementation of all risk mitigation measures.

Proposed Activities

As outlined in detail below, SomRep will be providing gap-filling support to three project-supported facilities. As neither implementing partner (DRC or ZAMZAM) is directly managing the facilities (technically, operationally or otherwise) mitigating actions connected to the risks outlined in the ESMP checklist have been developed accordingly. In multiple instances SomRep will support the improved capacity of health facilities to apply best practices that will mitigate key health programming-related E&S risks.

However, these limited gap-filling interventions cannot be expected to constitute a comprehensive mitigation against these risks as they constitute external support to the actual health providers. Such actions would fall outside of the scope of the intervention (SCRP) as

¹ <https://mof.gov.so/publications/environmental-and-social-management-framework-esmf>

they would require direct management of, or control over, the facilities which is not the case. The activities are broken down as follows:

- Payments of stipends to pre-existing health workers working at each of the three project-supported health facilities (including nurses, midwives, and community health workers (CHWs))
- Provision of a one-time supply of essential medical supplies (Pharmaceutical drugs as well as light-touch equipment/supplies) to the three project-supported facilities
- Distribution of Information Education Communication (IEC) materials
- Delivery of x8 health-related trainings on the following topics:
 - Gender-Based Violence (GBV) and Clinical Management of Rape (CMR);
 - Midwifery – Basic Emergency and Obstetric and New-born Care (BEmONC);
 - Basic Health Care – Integrated Management of Child Illness (IMCI);
 - AWD/Cholera – Disease surveillance;
 - Nutrition – Integrated Management of Acute Malnutrition (IMAM);
 - Nutrition – Infant and Young Child Feeding (IYCF);
 - A training on medical waste management; and
 - An introduction to E&S for health workers (a one-day course outlining the basic principles of E&S)

This project will reach a minimum of 2,100 indirect beneficiaries.

District	Health Centre	GPS
Balcad	Hawo Tako Health Center	Lat 2.345894 ⁰ , Lon 45.391616 ⁰
Jowhar	Bulo-Sheikh Health Center	Lat 2.7780271 ⁰ , Lon 45.5185472 ⁰
Jalalaqsi	Tawakal Health Center	Lat 3.376693 ⁰ , Lon 45.601239 ⁰

Table 1: Key focal points for the project.

Name	Role	Responsibility	Contact (email or phone number)
Overarching			
Can Aniker	Project Manager	DRC overall project delivery	can.aniker@drc.ngo
Ismahan Mohamed Dahir	GRM Officer	DRC GRM Lead	ismahan.dahir@drc.ngo
Abdullahi Mohamud Jama	E&S Officer	DRC E&S Lead	abdullahi.jama@drc.ngo Tel: +252-61-1588261
Jalalaqsi			
Amina Abdinoor	Health & Nutrition Coordinator	ZAMZAM Health activities in Jalalaqsi	amina.abdinoor@zamzamsom.org
Asha Hussein	GRM/MEAL	ZAMZAM Jalalaqsi AoR	ashahussein@zamzamsom.org

Abdishakur Hashi	Field Officer	ZAMZAM Jalalaqsi Office	abdishakur@zamzamso.org
Balcad			
Misra Farah Ga'al	Health & Safeguarding Officer	DRC Health activities in Balcad	misra.gaal@drc.ngo
Ilyas Mohamed Ibrahim	Health Supervisor	Health Facility Administration	drilyaas02@gmail.com +252 61 5150616
Jowhar			
Bishara Mohamed Ali	Health & Safeguarding Officer	DRC Health activities in Jowhar	bishara.ali@drc.ngo
Mohamed Mohyidin	Field Site Manager	IMC Bulu-Sheikh Health Center in Jowhar	mmohyadin@InternationalMedicalCorps.org +252-61-8323272

Time Plan

The expected time to complete the work is from February through September 2023, equivalent to 230 calendar days for each activity site.

Stakeholder Consultations

In late 2022, DRC/ZAMZAM Foundation conducted health facility assessments at each of the three health facilities (13th and 15th November in Jowhar and Balcad, and 7th December in Jalalaqsi), and additionally consulted with community-level stakeholders on local needs and priorities, including with community elders, community committees, civil society groups, women, youth, people with disabilities, and religious leaders. Additional community-level consultations are conducted on a monthly basis. DRC also engaged Qatar Red Crescent Society (QRCS) in Balcad and International Medical Corps (IMC) in Jowhar that support the HFs, and discussed on complementary programming to avoid overlaps and maximise efforts. DRC/ZAMZAM engaged with health office at the district administration level, and with Ministry of Health Hirshabelle State through WVUK, to ensure effective coordination and to update duty bearers on the assistance provided to our beneficiaries. Furthermore, DRC/ZAMZAM will be rolling out the SomRep Grievance Redress Mechanism (GRM) to capture feedback and complaints, and respond accordingly. The GRM has multiple access points including phone calls, SMS, interactive voice response (IVR) technology via 3041 free hotline number, and face-to-face registrations documented in the field. This includes stringent protocols for responding to E&S safeguarding violations through DRC's Code of Conduct Response Mechanism (CoCRM), and reporting updates on any CoC investigations and outcomes through SomRep's GRM protocols.

Table 2: ESMP Checklist

Associated Project Activity	E&S Risk and Impact	Mitigation Measures	Responsibility for Implementation	Timing for Mitigation	Monitoring Indicators	Mitigation Budget
ESS 1: Assessment and Management of E&S Risk and Impacts						
ESS1	Capacity Building support to institution that implement or oversee E&S standards and compliance may lack focus on E&S impacts	Delivery of introductory session on E&S for health workers at each of the project-supported facilities. The session will be introductory and cover key E&S principles, and is not intended to provide comprehensive mitigation for all health E&S risks as this goes beyond the scope of the intervention which is gap-filling rather than direct technical or operational management of the facilities	DRC and ZAMZAM	May 2023	# of training participants (MoV = attendance sheets)	Covered by project budget
ESS 2: Labor and Working Conditions						
ESS2	Security of all Project workers	Implement and monitor activity security plans (ASP) and security management plan	DRC and ZAMZAM	Throughout the activity life cycle	Biweekly security reporting for each district where project-supported HFs are located	Mitigation activities will be covered under the project budget.
	Labor and working conditions of community health workers don't comply with WB and Somali legislation –	Inclusion of OHS and Health and Safety in training session on E&S; intended to cover key principles to support HFs in taking	DRC and ZAMZAM	May 2023 (training date)	# of training participants (MoV = attendance sheets)	Mitigation activities will be covered under the project budget.

Associated Project Activity	E&S Risk and Impact	Mitigation Measures	Responsibility for Implementation	Timing for Mitigation	Monitoring Indicators	Mitigation Budget
	including occupational health and safety risks.	accountability for OHS, but not as a comprehensive mitigation measure as this would go beyond the scope of the intervention as SCRIP partners are not directly managing the facilities. The activities will also comply with the project LMP.				
	Risk of spreading the infection among the workforce and the medical personnel.	Inclusion on risks surrounding communicable diseases within training sessions (disease surveillance and E&S introductory session)	DRC and ZAMZAM	April-May 2023	# of training participants (MoV = attendance sheets)	Mitigation activities will be covered under the project budget.
	Potential increase of GBV/SEAH reporting, for example exchange of drugs for sexual favours	Implement and monitoring GBV action plan Ensure mechanisms exist bring forth any complaints/feedback concerning the GBV/SEAH form the community – Project GRM	DRC and ZAMZAM	Throughout the activity life cycle	List of complaints received and their gender aggregations	Mitigation activities will be covered under the project budget.
ESS 3: Resource Efficiency and Pollution Prevention and Management						
ESS3	Activity may result in the production of solid and medical waste (directly by HF workforce)	During the intervention period DRC will provide limited waste management including medical waste management training to HF	DRC and ZAMZAM	May 2023	Attendance record indicating HF staff who have attended waste management session.	Mitigation activities will be covered under the project budget.

Associated Project Activity	E&S Risk and Impact	Mitigation Measures	Responsibility for Implementation	Timing for Mitigation	Monitoring Indicators	Mitigation Budget
		<p>staff to mitigate this risk. This may include a 2-hour session on medical waste such as needles, used syringes, bandages, and non-reusable gloves.</p> <p>Ensure mechanisms exist to bring forth any complaints/feedback concerning the waste disposal by the contractor – Project GRM</p>			<p>Records of the amount of solid waste disposed of, where and when</p> <p>Records of project GRM and addressed grievances</p>	
	Waste segregation, packaging, colour coding and labelling - Risk of infection to the handlers (specimen)	DRC to provide training on waste management to HFs and on how to segregate medical/health care waste at generation point	DRC and ZAMZAM	Throughout the activity life cycle		Mitigation activities will be covered under the project budget.
ESS 4: Community Health and Safety						
ESS4	Due to poor working practices, health facilities are one of the important sources of spread of different diseases in the community. Most important poor practices are: improper sterilization of equipment, reuse of	Inclusion of importance of sterilisation in one or more of provided trainings (disease surveillance, E&S, medical waste management)	DRC and ZAMZAM	April-May 2023	Attendance sheets	Mitigation activities will be covered under the project budget.

Associated Project Activity	E&S Risk and Impact	Mitigation Measures	Responsibility for Implementation	Timing for Mitigation	Monitoring Indicators	Mitigation Budget
	used needles & syringes, and unsafe disposal of hazardous waste.					
ESS 5: Land Acquisition, Restrictions on Land Use and Involuntary Resettlement						
ESS5	None					
ESS 6: Biodiversity Conservation and Sustainable Management of Living Natural Resources						
ESS6	None					
ESS 8: Cultural Heritage						
ESS8	None					
ESS 10: Stakeholder Engagement and Information Disclosure						
ESS10	Lack of community consultations by the government	DRC will implement robust engagement as per SomRep-specific SCRP Stakeholder Engagement Plan (SEP). This includes community mobilisation and consultation engaging community structures, as well as district-level and state-level government officials to build trust and collaboration.	DRC and ZAMZAM Foundation	Throughout the project activity	Implementation and regular monitoring of community feedback through GRM available channels. Dates engagement between community and local administration held and minutes/report of the engagement process.	Mitigation activities will be covered under the project budget.
	Risk of exclusion of beneficiaries leading to grievances	Beneficiary expectation management will be achieved through clear communication with HF staff.	DRC and ZAMZAM	Throughout the project activity	Dates HF stakeholder engagement held and minutes/report of the engagement process.	Mitigation activities will be covered under the project budget.

Associated Project Activity	E&S Risk and Impact	Mitigation Measures	Responsibility for Implementation	Timing for Mitigation	Monitoring Indicators	Mitigation Budget
		DRC will mainstream GRM messaging and communicate available channels to the communities, so they will be able to send their feedback and DRC/ ZAMZAM will respond to their complaints.			Provide grievance redress register.	